



March 3, 2009

To all Potential Consultants:

I was laid-off from a large telecom company after 17 years of service. I researched several other similar companies and different options before deciding to begin Telecom Optimization and Expense Reduction services. I joined RMHTC and attended training in November, 2008. I have had nothing but positive experiences and highly recommend RMHTC.

Training was tailored to meet my specific needs and when it was complete, I felt entirely confident going home to start my own business. Both hard and soft skills were addressed and invaluable suggestions were given to operate my business at its fullest potential. It included great support materials and software programs that make it very simple to complete studies for customers.

Post-training support has been as equally helpful. The software has been revised and enhanced to accommodate new needs. If I ever have a question or need assistance, Robert and Jeff are always willing to help and respond *very* quickly. When presented with any issues or challenges, solutions have been immediately created and implemented. After so many years of being “used and abused” by the corporate world, it been a breath of fresh air to partner with people so encouraging, supportive, and who genuinely want to see you succeed.

The entire package that RMHTC offers, from training to support in the field, is outstanding. I would endorse this company for anyone who is interested. I would be happy to provide more specific feedback.

Sincerely,

K. M.

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